



PUMP TECHNICAL SERVICES LIMITED

THE
SUBMERSIBLE
PUMP
SPECIALISTS



MANUFACTURING, SALES, PROJECT DESIGN, INSTALLATION, MAINTENANCE AND REPAIRS

Pump House, Unit 12 Bilton Road Industrial Estate, Erith, Kent, DA8 2AN
T: 01322 357080 E-mail: sales@pts-jung.co.uk Website: www.pts-jung.co.uk

Request for Credit/Replacement/Repair under Warranty

Please note that this form must be completed in full and returned before any inspection is undertaken to any returned unit.

Customers Name: _____

Address: _____

_____ Postcode: _____

Telephone No: _____ Fax No: _____

Name of Contact: _____

Our Invoice Number items were originally supplied on: **PD** _____

Product and Part No: _____

Description of Fault: _____

Pump No/s. (If Applicable) _____

What Medium/substances of application has the product been used in: _____

Please note that we intend to carry out an initial inspection to the returned unit within 14 days of receipt of this completed form to determine the nature of the fault is. We will then decide whether the failure was a result of a bonafide warranty failure. If it is deemed to be so the pump will be repaired or replaced at our discretion. If the unit needs to be returned to ours works in Germany, there will be a longer delay in responding. Please note that warranty is void for any item returned that has already been dismantled. Please note that a standard warranty period is 12 months from date of purchase and lies with the original purchaser. If you have purchased the pump through a third party, it must be returned with their original purchase documentation.

For Office Use

Inspection WO		Inspection Date		Warranty agreed	YES/NO
Further Action Taken					